



Personal Device Enrolment Application

Devices not purchased through the portal

Can I purchase the device from somewhere else?

- Only if it is the same device as those listed on the Learning With Technologies (LWT) portal. Please see the LWT Portal for further information regarding the device types. <http://highvaleps.orderportal.com.au/>
- The parent is responsible for all guarantees, warranty, cost and provision of technical support and the purchase of software e.g. full MS Office, virus software, etcetera that add to the cost.

I want my child to use a different device that has similar specifications to the Lenovo. Can my child use a different device? No, unless there are exceptional circumstances. There are 2 reasons for this:

- **1** - This is because it adds considerable workload to our technician. If there were exceptional circumstances it may be considered, however the device would need to meet all technical specifications and a significant set up cost to pay for the additional technical set up would apply. As an example, this cost is approximately \$270 at another local school.
- **2** – In a class situation, students may be following explicit instructions to perform a task using their device. For primary students, using a different device can add an additional layer of complexity if the device does not have the identical features.

Where exceptional circumstances are approved by the principal, a device can only be considered for enrolment into the BYOD program if the minimum specifications **must be met**. Sourcing insurance, warranty, guarantees etcetera will be the responsibility of the purchaser. Please read the information below carefully. Please contact the office to make an appointment should you wish to have a device considered due to exceptional circumstances. Please note the charges below.

Cost

To cover the technician's time and recovery media creation:

- A **non-refundable** charge of **\$50** to evaluate the suitability of the device must be paid before the device is evaluated.
- Should your device be accepted for enrolment onto the School network an **additional** service charge of **\$220**. Payment is required at the School Office prior to connection.
- This cost assumes no other major technical issues that may affect the time spent enrolling this device on the school network – these technical issues may incur an extra cost.

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***Request** to add a device (enrolment) purchased outside of School BYOD program to the School network.

*The device **must** meet these minimum requirements to be considered for enrolment.

Minimum Requirements

- Touch screen
- Battery life of 8 or more hours
- CPU: Intel or AMD **Celeron N4120** or better
- 4GB RAM, 120GB+ available hard drive space
- In-built Camera and microphone
- Dual Band Wireless (802.11ac/a/b/g/n)
- Windows 10 Pro operating system
 - **Why Pro?** Because the Home edition will not integrate with the school Domain system.

What we will do

- Evaluate device for suitability in school environment based on the requirements above
- IF a recovery media is not available for download (E.g. downloadable recovery image is available for specific Lenovo SN's), try to create recovery media for restoration of factory image which must be stored in a safe and secure location. If not possible, advise that recovery will use the downloadable Windows 10 installer.

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- If possible, we will install the eduSTAR SOE (Standard Operating Environment image). Otherwise we will manually install the essential software required, e.g. MS Office 365, student to license using student login credentials.
- Configure device for school domain and wireless EduStar network.
- Address requests as quickly as possible but School infrastructure and recommended devices take priority attention

What we will NOT do

- School will **not** backup/transfer documents, pictures, software
- School will **not** perform any hardware repairs to the device
- School will **not** perform troubleshooting for software faults outside of the eduSTAR SOE

Upon departure from Highvale PS, the factory image **must** be restored using the recovery media.